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OmaVahvistus



Keep your banking credentials handy

OmaVahvistus from OmaSp is an electronic authentication app that you can download to your mobile devices. OmaVahvistus is a secure and convenient way to manage your banking: you can use it to easily authenticate yourself and confirm transactions in OmaMobiili, online banking, online stores and online public services. OmaVahvistus is a convenient replacement for lists of one-time keycodes.

When setting up the app, you choose your own six-digit PIN that you will use to authenticate yourself online and confirm transactions in the future. You can also use OmaVahvistus with biometric ID, such as a fingerprint or facial recognition. Payment transactions are always confirmed using the PIN.

When choosing your PIN, make sure you don't use a number that is easy to guess, such as 123456 or 000000. Do not use your date of birth, either.

Before implementing the application, please carefully familiarise yourself with the instructions for using the OmaVahvistus app. You can find useful instructions for safe banking on our website omasp.fi under Secure banking. Always download the OmaVahvistus app only from the official app store on your phone (the App Store on your iPhone and the Google Play Store on your Android phone).

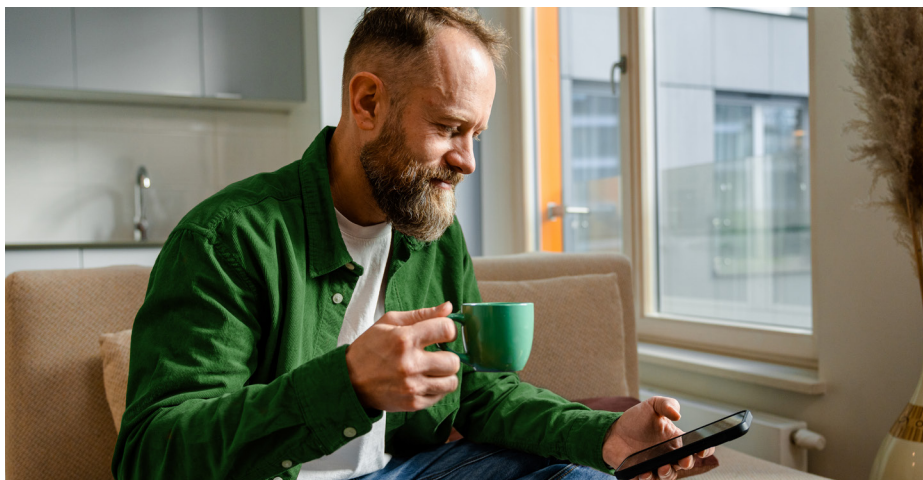


Setting up the OmaVahvistus app

You can set up OmaVahvistus using a passport or identity card, banking credentials from another Finnish bank, Mobile Certificate, or OmaSp banking credentials using a one-time keycode. Follow the instructions on the screen during setup and any notifications you receive by text message. We recommend setting up the app using a passport or identity card, other banking credentials or Mobile Certificate so you can start using the app immediately.

Setting up with a passport or identity card

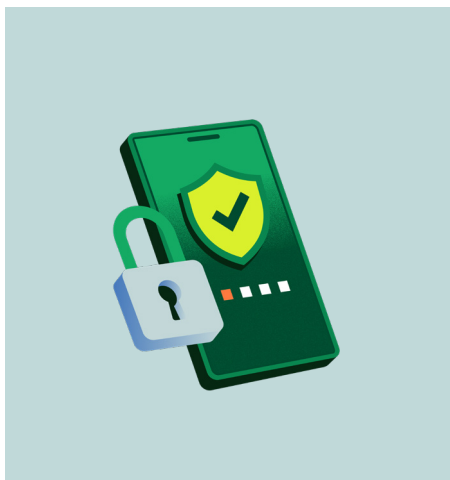
1. Download OmaVahvistus app from the app store.
2. Enable OmaVahvistus app. You will need an OmaSp online bank username, a Finnish passport or ID card, an additional SMS verification code and a mobile device with NFC functionality.
3. Enter your OmaSp online bank username.
4. Follow the instructions in the app and take a photo of yourself. You will need to give the app permission to use your device's camera.
5. After taking the photo, select the document you are using (passport or identity card) and take a photo of the document. Note: if you are using an identity card, take a photo of the back of the card, not the side with your photo.
6. After you have taken a picture of the identity document, your device will scan the data stored in the chip in the document. Place your mobile device on top of the identity document so that the device can scan the document's chip. Make sure that your device supports NFC and that NFC is enabled.
7. Complete the setup using the code sent by text message, then choose your six-digit PIN for OmaVahvistus and name your profile (e.g. your own name). After setup, you can also activate biometric identification in the app (fingerprint or face recognition).
8. OmaVahvistus is now ready for use.



Setting up with other banking credentials or Mobile Certificate

1. Download the OmaVahvistus app from your app store.
2. Set up the OmaVahvistus app. You will need your OmaSp online banking user ID, an additional verification code sent by text message, and Mobile Certificate or online banking credentials from another Finnish bank.
3. Enter your OmaSp user ID and then select the credentials you want to use to log in to the authentication service. Enter your credentials from the other bank or Mobile Certificate.
4. Check your phone number and send the activation code by pressing “Send verification code”. Then enter the code in the app.
5. Set up your PIN and name your profile.
6. OmaVahvistus setup is now complete.

For security reasons, you may see a notification asking you to contact customer service. If this happens, please contact our customer service by phone, chat or online message to start using the app.



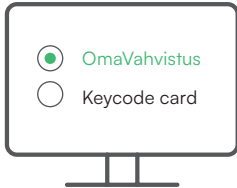
Setting up with OmaSp credentials

1. Download the OmaVahvistus app from your app store. During setup, select OmaSp banking credentials.
2. Set up the OmaVahvistus app. To set it up, you will need your OmaSp online banking user ID and password, code from your keycode card, and the additional verification code sent by text message. If you do not yet have additional verification enabled, you need to contact the bank to enable additional verification.
3. Follow the instructions and enter the credentials that the app requests. Remember to press the “Send verification code” button to receive your activation code.
4. Set up your PIN and name your profile.
5. For security reasons, you will not be able to use OmaVahvistus immediately. Follow the instructions on the app to unlock it, either through online banking or by contacting customer service.
6. Note: If you set up the app using a passport or ID card, you can start using the app immediately.

Using OmaVahvistus with a computer

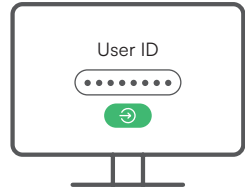
Follow these steps to authenticate yourself with OmaVahvistus while using a computer (e.g. logging in to online banking or identifying yourself online).

1



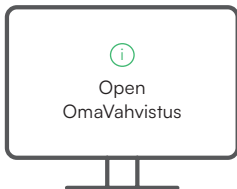
Select OmaVahvistus as the identification method on the login page.

2



Enter your banking credentials user ID and press the “Log in” button. Do not enter your PIN code on the computer.

3



The online service will wait for authentication.

4



Open the OmaVahvistus app on your mobile device.

5



Check that the identifier matches the identifier shown in the application and confirm the login.

6



You can close the mobile app and continue your session on your computer.

Using OmaVahvistus with a mobile app

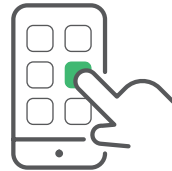
Follow these steps when you need OmaVahvistus while using a phone or tablet (logging in to OmaMobiili or authenticating yourself on a mobile device).

1



Enter your online banking user ID on the login page and press the “Log in” button.

2



Go to the OmaVahvistus app. The app will not open automatically — you will need to open the app yourself.

3



Check that the information to be confirmed matches, then confirm.

4



You can now close OmaVahvistus and return to your previous app or continue using OmaMobiili. The OmaVahvistus app will not close automatically.

You can download **OmaVahvistus** free of charge from the Apple or Android app stores.

If you experience any problems, please contact OmaSp's customer service. Our customer service is available Monday—Friday, 8 am — 8 pm and Saturday, 10 am — 2 pm by phone at 020 764 0600 and via chat on our website and in OmaMobiili.

Call price: local network/mobile charge.

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